


HOW TO READ YOUR NEW BILL

Please take a few minutes to familiarize yourself with the statement. It is very important that you review your account statement each month to verify your services are accurate. If you have any questions, please contact our business office at (320) 393-2115 or toll free (800) 683-0372.

BILLING INQUIRIES CALL: (800) 683-0372 or (320) 393-2115
PAGE 1 OF 3

1



2220 125TH ST NW
RICE, MN 56367-9701
ADDRESS SERVICE REQUESTED

FOR CHANGE OF ADDRESS, PLEASE CHECK HERE AND COMPLETE REVERSE SIDE.

JOHN SMITH
1223 YOUR LANE WAY
PO BOX 123
YOURTOWN MN 12345-7890

← Tear Here →


ACCOUNT NUMBER	393 1234
BILL DATE	05-01-10
DUE DATE	05-25-10
TOTAL AMOUNT DUE	\$93.15
AMOUNT ENCLOSED	\$
PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, THANK YOU.	

2

BENTON COOP TELEPHONE CO.
2220 125TH ST NW
RICE MN 56367-9701

BILLING INQUIRIES CALL: (800) 683-0372 or (320) 393-2115
05-01-10

4



2220 125TH ST NW RICE, MN 56367-9701

JOHN SMITH
1223 YOUR LANE WAY
PO BOX 123
YOURTOWN MN 12345-7890

THANK YOU FOR ALLOWING US TO SERVE YOU!

PAYMENT IS DUE AND PAYABLE ON
THE 25TH OF THIS MONTH

A LATE PAYMENT CHARGE OF 1.500% PER MONTH (18.00% PER YEAR) WILL BE APPLIED TO ANY AMOUNT PAST DUE. THE MINIMUM LATE PAYMENT CHARGE IS \$.50.

ACCOUNT NUMBER	393 1234
PREVIOUS BALANCE	123.48
PAYMENT RECEIVED	123.48
BALANCE FORWARD	0.00
MO. SERVICE & EQUIP	46.52
LONG DISTANCE	.59
ADJUSTMENTS SUMMARY	37.97
LATE CHARGE	
FEDERAL TAX	2.55
STATE TAX	5.52
TOTAL AMOUNT DUE	\$93.15

3

Welcome to Benton Cooperative Telephone Company

A Cooperative Serving Your Communication Needs!

"A cooperative serving your communication needs"

5

1. Payment Stub

This area summarizes important information about your account. Return the top portion of the statement with your payment and keep the lower portion for your records.

2. Account Number & Due Date

This number identifies your account. Use it for all inquiries regarding your account, and be sure to include it on your check or money order when making a payment.

3. Account Summary

This area provides your previous balance, summarizes account activity during the billing period and provides your New Balance as of the Statement Closing Date. A summary of each portion of your account, including monthly service and equipment, long distance, etc. will appear in this section.

4. Important Account Notification

This section will provide important information regarding the status of your account which includes an alert if the account is past due. Finance charge information is also displayed.

5. Message Board

This area will contain important messages and special offers.

Change of Address?
Please fill out and check the box on the reverse side also.

New Address _____ Effective Date _____

City _____ State _____ Zip _____ Signature _____

Work Phone _____ Disconnect Service Billing Address Change Only

Home Phone _____

BENTON COOP TELEPHONE CO. BILLING INQUIRIES CALL: ACCOUNT NUMBER: 393 1234 7
05-01-10 (800) 683-0372 OR (320) 393-2115 PAGE 2 OF 3

YOUR INTERLATA (OUTSIDE LOCAL CALLING AREA) COMPANY IS
YOUR INTRALATA (WITHIN LOCAL CALLING AREA) COMPANY IS

MONTHLY SERVICE & EQUIPMENT SUMMARY

1 RESIDENTIAL LOCAL SERVICE		TOTAL PACKAGE AMOUNT	\$21.57
EXTENDED AREA SERVICE - RES	1.05		
RESIDENCE LOCAL LINE CHARGE	14.04	FEDERAL SUBSCRIBER LINE CHARGE	6.00
TELE ASSISTANCE PLAN SURCHARGE	0.05	MN TELE-RELAY SURCHARGE	.10
1* 900 BLOCKING	0.00	MN 9-1-1 SURCHARGE	.33
		1 CABLE TV VALUE PACKAGE	25.95

*DENOTES OPTIONAL SERVICES REQUESTED BY THE SUBSCRIBER

TOTAL DETAIL OF SERVICE & EQUIPMENT FOR 393-1234 \$46.52

ADJUSTMENTS SUMMARY

CABLE TV - BASIC	15 DAYS	12.97	CABLE TV INSTALL FEE	25.00
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TOTAL ADJUSTMENTS FOR 393-1234 37.97

LONG DISTANCE SUMMARY

BENTON TELEPHONE LONG DISTANCE		TOTAL CHARGES AND TAXES	\$0.65
TOTAL MINUTES	34.27	USF SURCHARGE	.59
TOTAL NUMBER OF CALLS	60	TOTAL DIR ASST & OTHER TOLL	0.00
		FEDERAL TAX	0.02
		STATE TAX	0.04

TOTAL CHARGES BENTON TELEPHONE LONG DISTANCE \$0.59

TOTAL LONG DISTANCE: CHARGES \$0.59 TAXES \$0.06 MINUTES 34.27 CALLS 60

6

7

8

9

6. Long Distance Carriers

The long distance provider you have chosen for each calling area is located in this section.

7. Monthly Service & Equipment

This area itemizes the charges for your services which may include local telephone, optional features such as call waiting and cable television. Pay-per-view movies will be itemized in a separate section if applicable.

8. Adjustment Summary

Detailed information regarding adjustments for partial days of service, installation charges, and other charges or credits.

9. Long Distance Summary

This section provides an overview of your long distance activity. This summary displays the total minutes of long distance calls, number of calls, calling plan charges, and carrier fees. This section may also include collect, calling card, and directory assistance calls.

10. Itemized Long Distance Calls

Long Distance calls are itemized by date and time. The carrier providing the service is listed at the top of each section.

10



ITEMIZED LONG DISTANCE CALLS FOR 393-1234

NO.	CALL DATE/TIME	MIN	TO CITY AND STATE	PHONE NUMBER	AMOUNT	D	P	T
01	0216 1151AM	12	FORESTON	MN 763-557-9714	.09	DD	1	B
02	0216 0208PM	5	ELK RIVER	MN 218-732-5110	.05	DD	1	B
03	0216 0249PM	6	BIG LAKE	MN 701-721-6722	.09	DD	1	B
04	0217 1107AM	13	CLEMENTS	MN 218-597-0178	.22	DD	1	B
05	0225 0614AM	17	SLEEPY EYE	MN 320-564-5998	1.25	DD	1	B
06	0225 0800AM	19	REDWOOD FALLS	MN 320-412-6554	.07	DD	1	B
07	0225 0817AM	20	MORGAN	MN 507-692-2284	3.61	DD	1	B
08	0225 0910AM	26	ESSIC	MN 507-694-8879	4.58	DD	1	B
09	0225 0528PM	91	COBDEN	MN 763-557-9714	2.20	DD	1	B
10	0225 1032PM	54	ST. CLOUD	MN 218-732-5110	9.22	DD	1	B
11	0226 0757AM	87	NEW ULM	MN 701-721-6722	1.47	DD	1	B
12	0228 1113AM	1	FARGO	ND 218-597-0178	.05	DD	1	B
13	0228 1213AM	6	SPRINGFIELD	MN 320-564-5998	.08	DD	1	B
14	0229 0600AM	8	WILLMAR	MN 320-412-6554	.39	DD	1	B
15	0229 0800AM	91	HAWICK	MN 507-692-2284	1.47	DD	1	B
16	0229 1008AM	6	PAYNESVILLE	MN 507-694-8879	1.98	DD	1	B
17	0229 0156PM	56	ALBANY	MN 763-557-9714	5.89	DD	1	B
18	0229 0158PM	74	BRANDON	MN 218-732-5110	5.60	DD	1	B
19	0229 0159PM	23	KARLSTAD	MN 701-721-6722	8.90	DD	1	B
20	0229 0200PM	34	MELROSE	MN 218-597-0178	7.58	DD	1	B
21	0229 0201PM	67	CLARA CITY	MN 320-564-5998	5.52	DD	1	B
22	0229 0202PM	5	STARBUCK	MN 320-412-6554	4.54	DD	1	B
23	0229 0203PM	4	SACRED HEART	MN 507-692-2284	6.84	DD	1	B
24	0229 0204PM	9	RICE	MN 507-694-8879	2.21	DD	1	B
25	0229 0210PM	3	MILACA	MN 763-557-9714	.01	DD	1	B
26	0229 0220PM	4	WOLVERTON	MN 218-732-5110	.36	DD	1	B
27	0229 0230PM	5	ZUMBROTA	MN 701-721-6722	.38	DD	1	B
28	0229 0240PM	8	TYNDALL	SD 218-597-0178	.25	DD	1	B
29	0229 0250PM	9	MADELIA	MN 320-564-5998	.68	DD	1	B
30	0229 0300PM	1	OWATONNA	MN 320-412-6554	.57	DD	1	B

TOTAL BENTON TELEPHONE LONG DISTANCE CALLS: \$



ITEMIZED LONG DISTANCE CALLS FOR 393-1235

NO.	CALL DATE/TIME	MIN	TO CITY AND STATE	PHONE NUMBER	AMOUNT	D	P	T
01	0216 1151AM	12	MORRIS	MN 763-557-9714	.09	DD	1	B
02	0216 0208PM	5	BARNESVILLE	MN 218-732-5110	.05	DD	1	B
03	0216 0249PM	6	SAUK CENTRE	MN 701-721-6722	.09	DD	1	B
04	0217 1107AM	13	UPSALA	MN 218-597-0178	.22	DD	1	B
05	0225 0614AM	17	EMERY	SD 320-564-5998	1.25	DD	1	B
06	0225 0800AM	19	SPICER	MN 320-412-6554	.07	DD	1	B
07	0225 0817AM	20	MORGAN	MN 507-692-2284	3.61	DD	1	B
08	0225 0910AM	26	ESSIC	MN 507-694-8879	4.58	DD	1	B
09	0225 0528PM	91	COBDEN	MN 763-557-9714	2.20	DD	1	B
10	0225 1032PM	54	ST. CLOUD	MN 218-732-5110	9.22	DD	1	B
11	0226 0757AM	87	NEW ULM	MN 701-721-6722	1.47	DD	1	B
12	0228 1113AM	1	FARGO	ND 218-597-0178	.05	DD	1	B
13	0228 1213AM	6	SPRINGFIELD	MN 320-564-5998	.08	DD	1	B
14	0229 0600AM	8	WILLMAR	MN 320-412-6554	.39	DD	1	B
15	0229 0800AM	91	HAWICK	MN 507-692-2284	1.47	DD	1	B
16	0229 1008AM	6	PAYNESVILLE	MN 507-694-8879	1.98	DD	1	B
17	0229 0156PM	56	ALBANY	MN 763-557-9714	5.89	DD	1	B
18	0229 0158PM	74	BRANDON	MN 218-732-5110	5.60	DD	1	B
19	0229 0159PM	23	KARLSTAD	MN 701-721-6722	8.90	DD	1	B
20	0229 0200PM	34	MELROSE	MN 218-597-0178	7.58	DD	1	B
21	0229 0201PM	67	CLARA CITY	MN 320-564-5998	5.52	DD	1	B
22	0229 0202PM	5	STARBUCK	MN 320-412-6554	4.54	DD	1	B
23	0229 0203PM	4	SACRED HEART	MN 507-692-2284	6.84	DD	1	B
24	0229 0204PM	9	RICE	MN 507-694-8879	2.21	DD	1	B
25	0229 0210PM	3	MILACA	MN 763-557-9714	.01	DD	1	B
26	0229 0220PM	4	WOLVERTON	MN 218-732-5110	.36	DD	1	B
27	0229 0230PM	5	ZUMBROTA	MN 701-721-6722	.38	DD	1	B
28	0229 0240PM	8	TYNDALL	SD 218-597-0178	.25	DD	1	B
29	0229 0250PM	9	MADELIA	MN 320-564-5998	.68	DD	1	B
30	0229 0300PM	1	OWATONNA	MN 320-412-6554	.57	DD	1	B

TOTAL QWEST LONG DISTANCE CALLS: \$