



2220 125<sup>th</sup> St NW · Rice MN 56367  
(320) 393-2115 · Toll Free (800) 683-0372

# Telephone Internet (DSL)

## INFORMATION SHEET

1. What operating system are you using?

**To locate your operating system:**  
Click on Start in the lower left side of your screen  
Click on Settings, Control Panel, System  
Look under the General Tab

- Windows Vista
- Windows XP
- Macintosh

2. When did you purchase your computer? \_\_\_\_\_

3. When was the last time you updated your operating system software with the latest service pack(s)? \_\_\_\_/\_\_\_\_/\_\_\_\_

4. Do you have a NIC (Network Interface Card)? **REQUIRED!**     Yes     No

5. Do you have antivirus protection software installed on your computer?  
 Yes     No    If yes, please list brand of software: \_\_\_\_\_

6. Do you have firewall protection installed on your computer?  
 Yes     No    If yes, please list brand of software: \_\_\_\_\_

7. Connection to this service requires a telephone outlet near your computer.  
Do you have a Telephone outlet near your computer?     Yes     No  
Do you want our technicians to wire the outlet at a cost of \$25?     Yes     No

### Fee Schedule for Additional Service:

Our technicians will install wireless cards, set up additional computers, troubleshoot issues, add or update software, set up mail accounts, clean up viruses, reload operating systems, etc. for the following fees:

1 <sup>st</sup> ½ hour	\$50. <sup>00</sup>
Additional ½ hr(s)	\$40. <sup>00</sup>
Call-Out Trouble Reported - Customer Equipment/Wiring:	\$75. <sup>00</sup>

*Your High-Speed Internet Connection from Benton Telephone Co. consists of an active signal to your computer. All hardware and software issues are the responsibility of the customer.*

Customer Signature: \_\_\_\_\_

*Please return this form with your application*